

EasyDo Digital Technologies

<https://easydo.co/job/integrator-ot-back-up-solutions/>

Integrator OT Back-up Solutions

Description

Empowering our Clients with People-Driven Digital Innovation Across Europe
We are a Group managing digital IT services and solutions, driven by people, innovation, agility, and deep industry insight. We are working with the largest private and public institutions to deliver IT services and solutions.
Being an entrepreneurial digital services group with a Human-Sized Tech Company, we are built by passionate experts and led by seasoned leaders in IT and digital transformation.

Responsibilities

- Maintenance in Operational Condition level 2
Maintenance in Security Condition.
- Scope: Acronis, VersionDog (Octoplan) and Bitwise apps.
- Maintenance in operational condition level 2:
Manage the lifecycle of changes, incidents, problems.
- Analyze and deliver resolution of incidents.
- Perform the deployment of new versions.
- Create the necessary documentation : tickets, change requests, upgrade campaigns.
- Schedule of the global upgrade campaign regarding the requirements and limitations.
- Maintain the active communication with responsible teams : monitoring, infrastructure, local teams in the plants.
- Maintain active and clear communication with infrastructure, monitoring, and local plant teams.
- Support continuous improvement of maintenance and upgrade processes.
- Ensure minimal disruption during upgrades and incident resolution through proactive planning.

Qualifications

- Knowledge of ACRONIS is a plus.
- Knowledge of MS Windows Server (2012/2016/2019),
- Linux and VMWare ESX (6.5 and newer).
- Knowledge of NAS (Synology, QNAP).
- Knowledge of Tanium, ServiceNow, Jira.
- Basic understanding of Network Concept.
- Basic understanding of RUN and CHANGE.
- Capacity to resolve issues and conflicts in a diplomatic way.
- Capacity to work in a multicultural environment.

Job Benefits

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- Competitive salary and the opportunity to have a meaningful job where you can make a difference
- The chance to continuously evolve as a professional
- Medical insurance & Meal tickets. Variety of training opportunities

Join Us at EASYDO

Hiring organization

EasyDo Digital Technologies

Employment Type

Full-time

Date posted

June 24, 2025

With a team of 250 dedicated professionals, we combine technological excellence with a people-first culture. We believe in empowering talent, nurturing careers, and building long-term trust with our clients and our teams

Contacts

✉ **Contact our Talent Team by email to hiring@easydo.co**

Or visit our careers portal: **www.easydo.co/career**