EasyDo Digital Technologies

https://easydo.co/job/it-ops-engineer/

IT OPS Engineer

Description

Empowering our Clients with People-Driven Digital Innovation Across Europe

We are a Group managing digital IT services and solutions, driven by people, innovation, agility, and deep industry insight. We are working with the largest private and public institutions to deliver IT services and solutions.

Being an entrepreneurial digital services group with a Human-Sized Tech Company, we are built by passionate experts and led by seasoned leaders in IT and digital transformation.

Context:

The IT OPS Engineer plays a central role in the production lifecycle. They are a key contributor in ensuring production requirements are met and help define technical solutions while overseeing their implementation within APS. The engineer ensures the stability of both production and non-production environments. This role operates within an **Agile and DevOps framework**, supporting technical user stories and contributing to the project backlog.

Responsibilities

- Migrate third-party Windows-based software (e.g., SAS, Qlik, BO...) and .NET to the
 - company's cloud infrastructure, in coordination with Infra teams in Paris.
- Contribute to the definition and continuous improvement of cloud migration standards.
- Promote the reuse of existing services to reduce costs and implementation time while integrating APS requirements into the project backlog.
- Propose reusable solutions where new development is necessary.
- Anticipate compliance, architectural standard, and cybersecurity requirements of the proposed solutions.
- The IT OPS Engineer may be seconded to relevant squads or tribes depending on project needs.
- · Work closely with APS teams to ensure smooth deployments.
- Set up appropriate logging, monitoring, and alerting mechanisms, in collaboration with SRE teams.
- Provide required production resources (environments, performance monitoring, infrastructure), facilitating solution deployment.
- Acquire application knowledge to identify and troubleshoot blockers (network, security, flow issues), and propose action plans.
- Provision infrastructure components (platforms, databases, middleware, certificates, firewall rules, etc.).
- Perform technical tests (e.g., performance, recovery) before production release.
- Ensure documentation is completed before go-live.
- Ensure activities are tracked and managed within the project backlog.
- Draft and maintain ICPlans / DRPs with application owners.
- Manage and follow change requests and incidents related to the application scope.

Hiring organization

EasyDo Digital Technologies

Employment Type

Full-time

Date posted

May 28, 2025

- Show initiative and propose process improvement opportunities.
- Promote and share best practices across the team.
- Strong analytical skills to resolve both legacy and cloud production issues.

Qualifications

- Solid understanding of operating systems (especially RHEL and Windows).
- Knowledge of Application Servers (Apache/Tomcat, WebSphere, JBoss) and technical components (CFT, MQ Series, Oracle, PostgreSQL, MicroFocus, F5...).
- Familiarity with automation and industrialization tools, including scheduling (e.g., Autosys) and deployment/configuration tools (Jenkins, Git, Ansible Tower).
- IBM Cloud Bronze certification or equivalent is required.
- Java development skills are a plus, as well as experience with development frameworks.
- Expertise in deploying Windows software (e.g., SAS, BO, Qlik).
- Experience in cloud-based application deployment.
- Ability to define technical architecture for end-to-end solutions.
- Proven track record in application migration to new infrastructures or cloud environments.
- Skilled in incident analysis, including reading logs (Java), investigating connectivity issues (DB, middleware), and firewall troubleshooting.
- Proficient in performance troubleshooting and root cause analysis.
- Fluent in French (spoken and written)
- Good working knowledge of technical English

Job Benefits

We offer

- Competitive salary and the opportunity to have a meaningful job where you can make a difference
- The chance to continuously evolve as a professional
- Medical insurance & Meal tickets. Variety of training opportunities

Join Us at EASYDO

With a team of 250 dedicated professionals, we combine technological excellence with a people-first culture. We believe in empowering talent, nurturing careers, and building long-term trust with our clients and our teams.

Contacts

Contact our Talent Team by email to hiring@easydo.co

Or visit our careers portal: www.easydo.co/career!