EasyDo Digital Technologies

https://easydo.co/job/l3-support-specialist-french-speaker/

L3 Support Specialist – French speaker

Description
Context:
We are seeking a highly motivated L3 Support Specialist to join our team and take ownership of business critical production environments. The successful candidate has hands on experience in L2-L3 support, strong troubleshooting abilities, and the confidence to manage production systems in a fast paced environment. In this role, you will collaborate with cross functional teams to maintain system stability, drive automation initiatives, support releases, and continuously enhance our production landscape.

Responsibilities
Main responsibilities:
o Provide L2 L3 support for business critical production applications.
o Oversee incident, problem, and release management processes, ensuring timely resolution and effective communication with stakeholders.
o Execute automation tasks, application upgrades, deployments, and ongoing environment maintenance.
o Investigate and resolve complex technical issues across Linux systems, application servers, and databases.
o Participate in on call rotations and manage production escalations as needed.
o Take full ownership of assigned activities and ensure high quality delivery within the production environment.

Qualifications
What we are looking for :
o Minimum 3-4 years of experience in L2-L3 production support in a comparable role.
o Strong expertise in Linux with a solid understanding of system internals.
o Intermediate experience in Windows Server administration, including OS configuration, service management, and troubleshooting.
o Practical scripting experience using Linux shell or PowerShell.
o Experience working with databases such as SQL Server or Oracle, including writing complex SQL queries.
o Familiarity with application servers including Apache Tomcat, WebSphere, or JBoss.
o Experience with monitoring tools such as Grafana, Zabbix, etc.
o Understanding of deployment tools and CI CD pipelines.
o Good knowledge of SSL certificate management.
o Strong communication skills, analytical mindset, and problem solving abilities.
o Ability to take ownership of production delivery and work independently.
o Willingness to participate in on call support when required.
o English and French – professional level.
o Nice to have: exposure to Cloud platforms & experience working in high availability environments or highly regulated industries.

Job Benefits
We offer:
o Competitive salary and the opportunity to have a meaningful job where you can make a difference

Hiring organization
EasyDo Digital Technologies

Employment Type
Full-time

Job Location
Bucharest

Date posted
February 27, 2026

o The chance to continuously evolve as a professional
o Medical insurance & Meal tickets.

Contacts
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With a team of 250 dedicated professionals, we combine technological excellence
with a people-first culture. We believe in empowering talent, nurturing careers, and
building long-term trust with our clients and our teams.
Contact our Talent Team by email to hiring@easydo.co
Or visit our careers portal: https://easydo.co/career/